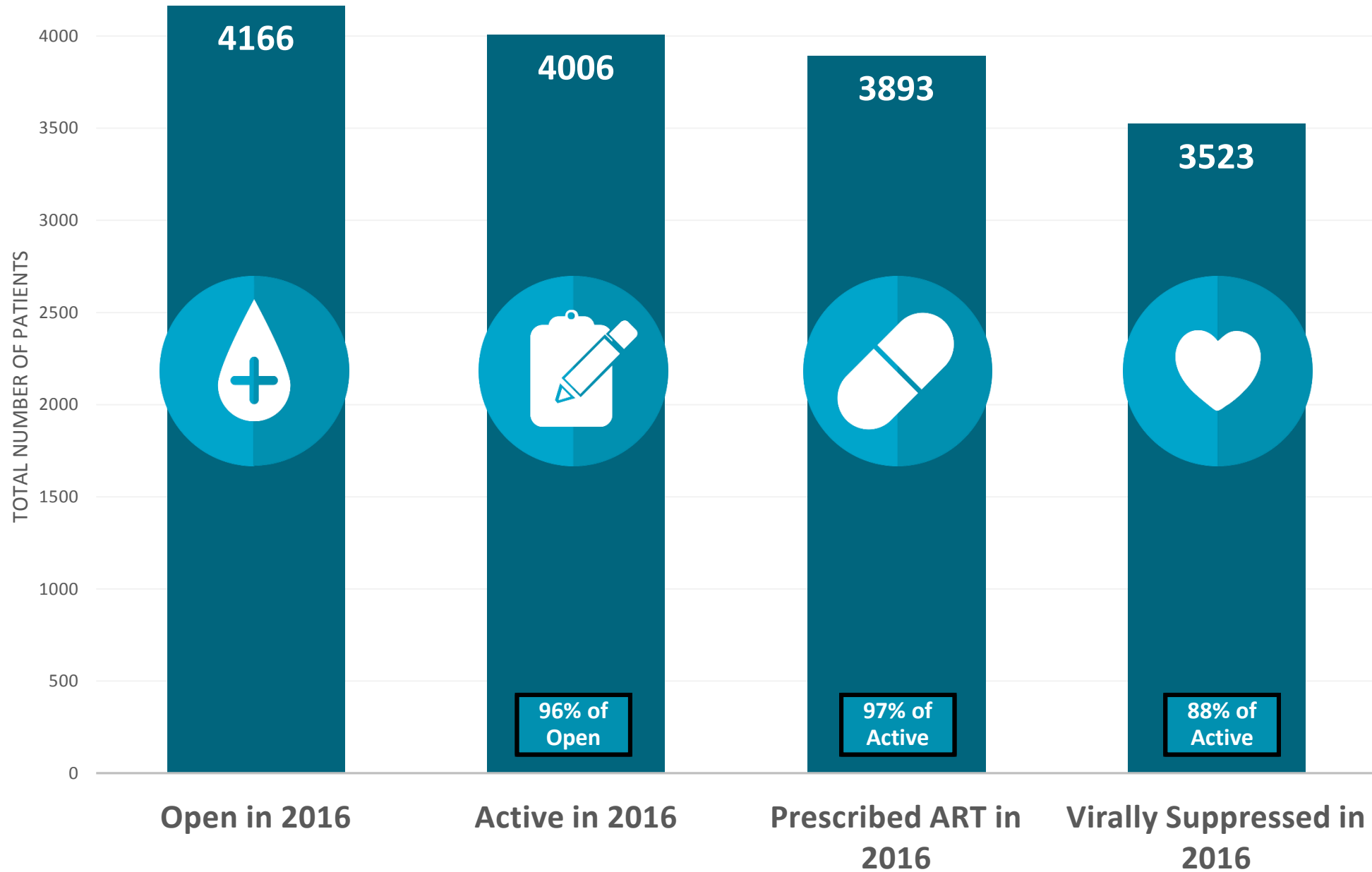


Open and Active HIV patients at Callen-Lorde
Engagement in Care

Peter Meacher
9/19/17

Callen-Lorde Community Health Center 2016 HIV Treatment Cascade [By End of 2016]



Quality Improvement Plan

What are we trying to accomplish?

- Promoting primary care to all Callen-Lorde patients
 - All “Open” HIV+ patients are engaged in HIV care

How will we know that this change is an improvement?

- Patients not getting primary care at Callen-Lorde will have external provider details documented
 - HIV+ patients not getting primary care at Callen-Lorde will have external provider details documented including provider assessment of engagement in HIV care

What changes can result in an improvement?

- At initial registration and at annual reregistration, all patients will complete medical history form including details of primary care provider
 - For HIV+ patients provider will address engagement in HIV care
- Through structured data, we will be able to report how many patients not getting primary care at Callen-Lorde have external primary care provider
 - Through chart review, we will be able to report how many HIV+ patients seen at Callen-Lorde in any department for any reason are engaged in HIV care (whether internally or externally)
 - When patients are not engaged in HIV care, we will engage them

Medical History Form

MRN#: _____ Date: _____

CalLEN LORDE
COMMUNITY HEALTH CENTER

MEDICAL HISTORY FORM Provider: _____

PATIENT INFORMATION

First Name: _____ Last Name: _____ Date of Birth: ____/____/____

Gender Identity

Male/Man Genderqueer/Nonconforming
 Female/Woman Something Else
 TransMale/Transman Decline to Answer
 TransFemale/Transwoman

Sexual Orientation

Bisexual Straight
 Gay Something Else
 Lesbian Decline to Answer
 Queer

Primary Care

Where do you get your primary (basic) medical care?

Name of clinic/hospital/practice: _____

Provider Name: _____ Phone Number: _____

General History

Housing: What is your housing status?

Stable housing (not homeless) Homeless Shelter Pay day-to-day Decline to answer
 Living on street Transitional Doubling Up (not paying rent)

Alcohol:

Do you drink alcohol? No I used to: Year quit: _____ Yes

If Yes:

How often and how much?

Daily Weekly
 Monthly Occasionally

How much do you drink?

1 drink 2 drinks 3 drinks
 4 drinks 5 drinks More than 5

Sleep Patterns:

Do you have any changes in your sleep patterns? Yes No

Documentation in EHR

Specialty ▼ Family Practice Visit Type ▼ Office Visit

Intake Histories SOAP Finalize Checkout Plan/Intervention

Care Guidelines | Global Days

Care Coordination Team

Agencies:

Agency Type

Interdisciplinary team:

Role

Care Coordination Team

Agency Information:

Agency type: Agency name: Agency phone: () - Agency fax: () -

Interdisciplinary Team Information:

Name: Interdisciplinary team role:

Address: Phone:

Documentation in EHR

TOB HTN DM CAD

Specialty ▼ Family Practice Visit Type ▼ Office Visit

Intake Histories SOAP Finalize Checkout Plan/Intervention

Care Guidelines | Global Days Panel Control: Toggle Cycle

Care Coordination Team

Agencies:

Agency Type	Agency Name	Agency Phone	Agency Fax

Add Edit Remove

Interdisciplinary team:

Role	Name	Location	Phone
Non-Callen-Lorde Primary Care Provider	Taryn Misky, MD	1000 Juniper Avenue	5551231234

Add Edit Remove

FY18 STRATEGIC QUALITY GOALS

1.

Gender identity, sexual orientation, race, and ethnicity will be included in the population health risk stratification analysis.

2.

At least 25% of limited services patients will have an external primary care provider (PCP), lack thereof, or declination to provide, as structured data in their chart.

3.

Targets will be achieved for all core clinical indicators on the Fiscal Year 2018 (FY18) Monthly Quality Improvement Dashboard.

Agency-Wide Strategic Quality Goal

At least 25% of Limited Services patients will have an external primary care provider (PCP), lack thereof, or declination to provide, as structured data in their chart

? % HIV+ patients not getting HIV primary care at Callen-Lorde but touching Callen-Lorde will have details of their HIV care documented