



Department  
of Health

# 2024-25 RWPB QM Program

Sharing Group - Case Presentation

Presented By: **[insert name(s) and title(s)]**

Organization: **[insert Org Name]**

Location: **[insert City & State]**

Title: **[based on system challenge/intervention/best practice]**

Date: **[insert date of presentation here]**

## Background:

### Why did we select this project (what does our data say)?

#### Caseload:

- HIV Caseload (# of all HIV patients receiving HIV health services in past 12 months): **[Insert number]**
- RWB Subpopulation (# of HIV patients receiving RWB supportive services in the selected subpopulation in past 12 months): **[Insert number]**

#### Performance Data (use performance data as it pertains to your project):

- RWB Subpopulation: **[Insert rate]**
- Comparison or larger population: **[Insert rate]**

#### Instructions:

- Based on your data, what needs to be improved? Insert the relevant data points to show what needs to be improved.



## Aim Statement: What do you want to accomplish?

Insert your aim statement, using this formula:

**[Organization name]** seeks to **[increase or decrease]** the **[number of, or the percentage]** of **[what?]** for **[whom]** over the next **[time period]**.

### Instructions:

- Based on what needs to be improved, insert what you want to be accomplished
- Include a problem statement, a driver diagram, etc., if available and helpful

## Our project will attempt to:

**[Select one of these four goals.]**

- **Increase health equity by focusing on key HIV populations disproportionately impacted by the HIV epidemic in New York State and reduce the gap in key outcome measures.**
- **Enhance internal quality improvement capacity among staff and clients to create a culture of quality.**
- **Increase client involvement and measurably enhance their experience of the services they receive through Ryan White Part B-funded sub-recipients.**
- **Enhance the HIV service delivery system by addressing a social determinant of health domain or emerging theme associated with health disparities.**

### **Instructions:**

- Select the most applicable goal to your project. Delete the others.

## Root Causes:

**What are the main factors contributing to your problem statement, and how did you identify them?**

**[Insert the root causes. Share how you have identified them and any data you might have to prioritize your root causes.]**

### **Instructions:**

- Display the tools (e.g., cause/effect diagram, driver diagram) or other assessment methods (e.g., five whys, needs assessment survey, focus group) you used to identify contributing factors
- Share how you have involved consumers in identifying the root causes, if applicable

## How will we know a change is an improvement?

(What are we measuring to verify that progress is being made toward your aim/goal?):

[Insert your project measures.]

### Instructions:

- Insert your project measures
- Use a table, bar chart, or any visual to display
- Share any qualitative measures you may have

**What changes will you make that will result in an improvement?  
What interventions/change ideas have you selected? How did you  
select them?**

**[Insert your interventions and change ideas you want to implement]**

**Instructions:**

- List the selected interventions and the rationale for selecting them
- Include a priority matrix, brainstorming list, or other QI tools
- Display or describe your PDSA cycles

## Asks:

What ideas can move my **quality improvement project** forward?

What advice, tool, best practices, change ideas, etc. can we use to move forward?

**[Insert your questions here. Please be as precise as possible.]**

## Instructions:

- List 1-2 main asks for the RWB quality management team and peer providers that will help you to move forward; consider asking about best practices, policies/procedures, change ideas, etc.
- Phrase the ask as a question and consider requests for specific tools to address a problem, specific advice, best practices relating to your quality improvement project