2026-27 Ryan White Part B Quality Management Program Sharing Group - Case Presentation #1

Title:[Based on system challenge/intervention/best practice]

Presented By: [Insert name(s) and title(s)]

Organization: [Insert organization, city and state]

DATE: [Insert date of presentation here]

Background and Rationale:
Why did we select this project and what does our data say?

[Insert rationale for project selection using data to support your reasoning.]

Additional Guidance:

- Based on your data, what needs to be improved? Insert the relevant data points to show what needs to be improved.

Examples of supporting data to consider:

- Caseload:
  - HIV+ Caseload (# of all HIV+ patients receiving HIV health services in past 12 months)
  - RWB Subpopulation (# of HIV+ patients receiving RWB supportive services in the selected subpopulation in past 12 months)

- Performance Data (use performance data as it pertains to your project):
  - RWB Subpopulation
  - Comparison or larger population

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Our project will attempt to:

[Select one of these four goals.]

Goal #1: Improve HIV health outcomes by reducing health disparities related to social determinants of health (SDOH) to measurably reach Ending the Epidemic (ETE) goals.

Goal #2: Increase client engagement in HIV medical care by systematically identifying, contacting, and re-engaging individuals lost to care, ensuring improved access to care and continuity of services.

Goal #3: Increase client involvement in quality improvement activities to build and sustain an environment of continuous client input in service delivery.

Goal #4: Measurably improve clients' experiences with the funded services they receive, including respect, communication, privacy, shared decision making, as well as the environment in which services are delivered.

Additional Guidance:

- Select the goal most applicable to your project and **delete the others.**

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What do we want to accomplish? What is our aim statement?

[Insert your aim statement using the formula below.]

[Organization name] seeks to **[increase or decrease]** the **[number or percentage]** of **[what]** for **[whom]** by **[when].**

Additional Guidance:

- Based on what needs to be improved, insert what you want to accomplish.
- Include a problem statement, a driver diagram, etc., if available and helpful.
- Ensure the [when] date is within the contract year.

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What root causes need to be addressed to resolve the problem?

[Insert the root causes. Share how you identified and prioritized them.]

Additional Guidance:

- Display the tools (e.g., cause/effect diagram, driver diagram) or other assessment methods (e.g., five whys, needs assessment survey, focus group) you used to identify contributing factors.
- Share how you have involved consumers in identifying the root causes, if applicable.

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How will we know a change is an improvement?
What are we measuring to verify that progress is being made toward our aim/goal?

[Insert your project measures.]

Additional Guidance:

- Describe the indicators and methods you will use to track progress toward your goal.
- Share any qualitative measures you may have.

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What changes are we thinking will result in an improvement? What interventions/change ideas are we considering?

[Insert the interventions and change ideas that you plan to implement. Describe how you selected them.]

Additional Guidance:

- List the selected interventions and the rationale for selecting them.
- Include a priority matrix, brainstorming list, or other QI tools.
- Display or describe your PDSA cycles.

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Asks:
What ideas can move our quality improvement project forward?

[Insert your questions here. Please be as precise as possible.]

Additional Guidance:

- List 1–2 main requests for the RWB quality management team and peer providers that would help move your project forward (e.g., best practices, policies/procedures, change ideas, QI tools, or specific advice).
- Formulate your request as a question that encourages the audience to suggest actionable ideas, tools, or best practices to help move your project toward its goals.

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